

Campbelltown Ghosts Baseball Club Inc

Woodland Rd Baseball Complex

Cnr Karrabul & Woodlands Rd St Helens Park

PO Box 187 Macarthur Square NSW 2560

www.ghosts.baseball.com.au

ACTIVE KIDS QUESTIONS & ANSWERS 2019

www.service.nsw.gov.au/active-kids-faqs-parents-guardians-and-carers#applying-for-the-second-voucher

From 1 July 2019, parents, guardians and carers can apply for the second \$100 Active Kids voucher.

Voucher 1 is valid January to December and Voucher 2 is valid July to December.

You must claim the first voucher before you will see the option to claim your second voucher.

Q.1 I'm trying to apply for my second voucher, and I can't work out how to get it?

The option to claim a second voucher is available in your MyServiceNSW account from 1 July of each calendar year. You must claim the first voucher before you will see the option to claim your second voucher.

Q.2 I have not applied for the first voucher. Can I apply for both at the same time?

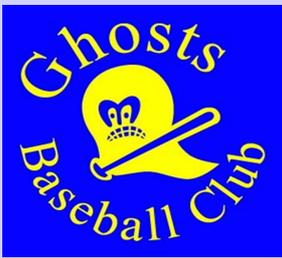
After 1 July, the second voucher can be claimed immediately after the first voucher.

Using the second voucher

Q.3 Can I combine the two vouchers to pay for one activity?

No. You can't combine two vouchers to pay for a single activity in the same term that costs more than \$100. The vouchers may be used in the same term, but for a different activity. Similarly, they can be used for the same activity, but in different terms. We encourage you to use the vouchers to find an activity your child will love.

PRESIDENT **Greg Dewick** | ghostspresident@gmail.com
V PRESIDENT **Paul Jackson** | ghostsvpresident1@gmail.com
SECRETARY **Mel Pearson** | campbelltownghostssecretary@gmail.com
TREASURER **Cath McKnight** | campbelltownghohtstreasurer@gmail.com
REGISTRAR **Thea King** | ghostsregistrar@gmail.com



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Q.4 Can I use the second voucher with the same provider?

You can use the second voucher with the same provider, but you must use the two vouchers for two different terms or two different activities. For example:

- You could use the two vouchers in the same term to pay for ballet classes and jazz classes given by the same provider.
- You could use the two vouchers to pay for two separate terms of swimming lessons.

Q.5 Can I use the second voucher for the same activity/provider but in different terms?

Yes. You can use the vouchers for the same activity as long as they are redeemed for separate terms. You can't combine the vouchers to pay for a single term of an activity.

Q.6 Can I use both vouchers in the same term but different activities?

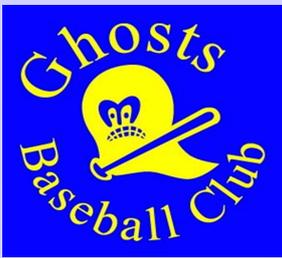
Yes. You can use the two vouchers to pay for two different activities within the same term. For example:

- You could use the two vouchers in the same term to pay for ballet classes and jazz classes given by the same provider.
- You could use the two vouchers in the same term to pay for activities given by different providers, such as swimming lessons and soccer club fees.

Q.7 I have two vouchers in my dashboard. How do I know which voucher is the first?

The vouchers will be shown as 'Active Kids Voucher' and 'Active Kids Second Voucher' within your Active Kids dashboard in your MyServiceNSW account. You can use the two vouchers in any order before 31 December.

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Q.8 Does it matter if I use one of my vouchers before the other if they are both valid till the same date?

You can use your vouchers in any order. They will both expire on 31 December.

Q.9 Can I use both vouchers at the same time?

You can use two vouchers at the same time but they must be for two different activities. You can't combine the vouchers to pay for a single term of an activity. For example:

- You could use the two vouchers in the same term to pay for ballet classes and jazz classes given by the same provider.
- You could use the two vouchers in the same term to pay for activities given by different providers, such as swimming lessons and soccer club fees.
- You can't use the two vouchers to pay the full amount for a term of ballet classes costing \$150.

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